



ANTIGRAVITY WARRANTY CLAIM FORM

RETURNS DEPARTMENT:

CTA AUSTRALIA
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MINTO, NSW 2566

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This form is for a claim on faulty Antigravity being returned under warranty.

All warranty goods being returned must be accompanied by this form, as well as a copy of the original invoice. Warranty claims sent back without this paperwork will not be accepted.

DEALER DETAILS

Company Name			
Contact		Contact Phone No:	
Email			
Invoice Number		Date of Purchase	

PRODUCT DETAILS

Completion of this form does not constitute an authorised warranty until the return good(s) are inspected and tested. All returns will be individually assessed and should the claim not qualify for a warranty, the goods will be returned at the senders cost.

Part No:	Description	QTY	DESCRIPTION OF FAULT

MOTORCYCLE DETAILS

CIRCLE SELECTION

MAKE		ALTERNATOR CHECKED	YES	NO
MODEL		REGULATOR CHECKED	YES	NO
YEAR		ALARM FITTED	YES	NO
ODOMETER		FUEL CONTROLLER INSTALLED	YES	NO

MODIFICATIONS	•
LIST ANY AUXILIARY ELECTRICAL MODIFICATIONS INSTALLED e.g. lights, heated grips, GPS etc.	•
	•
	•
	•

INTERNAL USE ONLY:

BATTERY VOLTAGE:

INITIALS	ACCEPTED	CREDIT	REPAIR	REPLACE	REJECT	REASON WHY REJECTED:
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	



ANTIGRAVITY WARRANTY CLAIM FORM

ANTIGRAVITY Warranty Policy

Antigravity Batteries LLC warrants to the original purchaser that our batteries are free of defects in material and workmanship for the term of 3 years or 1 year for Race use. Please read the warranty details below.

Warranties are non-transferable. Returns will only be accepted from the original Purchaser.

WARRANTY DOES NOT COVER ANY OF THE FOLLOWING PHYSICAL ISSUES

- Any physical damage caused by abuse or improper installations
- Any modification to any part of the battery or its parts
- Physical damage to battery after purchase by impact, neglect, or misuse

WARRANTY DOES NOT COVER THE FOLLOWING ELECTRICAL ISSUES.

- Damage from direct "shorting" of the battery
- Damage occurring from V-Twin Motors that have a "jack shaft" get stuck and resulting in damaging of the battery
- Using a Battery Tender or similar product on the Antigravity Battery (do not use trickle chargers)
- Use of Chargers intended for Lead/Acid batteries (do not use any charger for lead/acid batteries)
- Use of Chargers NOT intended specifically for Lifepo4 Lithium Motorsport Batteries with a maximum charge voltage not over 14.4v
- Overcharging due to a defect with vehicle's voltage regulator or defective charging system on the vehicle
 - Over Charging battery above 14.6v
 - Over Discharge of battery below 11v
 - Allowing voltage to drop below 11v
- Excessive overcranking or using too small of a battery necessary for the application
- Parasitic drains that discharge the battery to below 11v (please check your electrical system for parasitic drains)
- Use in any non-standard electrical systems such as "total-loss systems," "24-volt systems", etc.... (Only standard stock systems are warranted)

All warranty claims are handled by Antigravity Batteries directly. All warranty claims must be accompanied by the original receipt from your retailer or your Antigravity Batteries Invoice. Do not contact your reseller for warranty claims. You may request a Return Merchandise Authorization (RMA#) by sending an email notification to info@antigravitybatteries.com. You will be sent a warranty claim form.

Customer must send back battery for warranty service before a replacement battery can be shipped out. CTA Australia will not ship a battery out unless the original unit has been sent back.

Antigravity Batteries are only eligible for one warranty replacement. Once a battery has been repaired or replaced under warranty, the replacement item only holds the remainder of the warranty period from the date of the original purchase of the battery and only cover physical defects.

The 3 Year Limited Warranty is on a pro-rated basis based from the original date of purchase. Only ONE battery replacement will be given under warranty.

- 1-5 Months — Free Replacement
- 6-12 Months — 75% discount from retail RRP
- 13-24 Months — 50% discount from retail RRP
- 25-36 Months — 25% discount from retail RRP

If the battery is used in racing competition of any kind, warranty is limited to 1 year.

TOTAL-LOSS SYSTEMS OR NON-STANDARD USE IS NOT WARRANTIED!

Racing warranty is prorated on 1 year basis.
1-5 months free replacement, after 6 months 50% off RRP.

ANTIGRAVITY BATTERIES LLC LIABILITY IS LIMITED TO REPLACEMENT OF THE BATTERY ACCORDING TO THE TERMS STATED ABOVE. ANTIGRAVITY BATTERIES WILL NOT BE RESPONSIBLE FOR ANY EXPENSES FOR INSTALLATION, TOWING, ELECTRICAL SYSTEM TESTS, CHARGING A BATTERY, LOSS OF TIME, OR OTHER EXPENSES WHICH WOULD BE CONSIDERED AS INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY DOES NOT COVER DAMAGE TO THE BATTERY CAUSED BY ABUSE OR NEGLIGENCE, A FAILURE TO KEEP THE BATTERY PROPERLY CHARGED OR MAINTAINED, FIRE, COLLISION, EXPLOSION, FREEZING, THEFT, OVERCHARGING, OR DAMAGE CAUSED BY MODIFICATIONS.

For any further questions on the CTA Returns & Warranty Policies and the Terms & Conditions, please contact CTA on (02) 9820 4444 or email: info@ctaaustralia.com.au